

Case Study - Telenor Smart Team

- Telenor Smart Team is a Location-aware Digital Workspace that will allow Business to sustain a productive workforce by modernizing and optimizing process of Business.
- Idea was to provide mobility solution that allows the sale representatives to work effectively despite their extensive work movement.
- Real time access of complete information for the Management & field force while keeping the operational costs at minimal.
- This solution is useful for FMCGs, Pharmaceuticals, Courier Services, Utility Companies (Electricity, Water, Gas, Telephone) or Surveys (Agriculture, NGO, Census).

Smart Team is a virtual platform with excellent and strong feature set that offers services beyond conventional reporting structure.

COMPANIES HAVING FIELD DEPARTMENT/TEAMS SCENARIO:

Telenor SMART TEAM is very useful for companies having field force (support/sales). It will help companies to build better relationship with their teams.

TELENOR SMART TEAM SOLUTION

Performance Management: Real-time data on workforce activities, Analyze team performance, Get insights to make timely informed decisions. BI & Sales reports to keeping track of the ongoing business performance.

Task Assignment & Field force data Management: Assigning real-time tasks using the Location- aware feature sets. Manage the field force's daily performance, Increase their work hour efficiency.

Inventory & Supply chain Management: Real time out look on inventory & Supply chain process. Facilitate any run time decisions to meet business demand.

- Be Future ready with Smart Teams

Call out:

“Measure performance, Report effectively & Get Business insights”

Digital platform for business to manage inventory & workforce productivity by optimizing processes and performance based on the real time insights using dashboard and an application.